



## Quality Improvement in the Current Healthcare Environment

*Hosted by Tennessee Association for Healthcare Quality (TAHQ)*

April 29, 2016 – 11am-12pm (Central)

Register at [TAHQ April 29 Webinar Registration](#)

Are you new to quality or just need a refresher? This one hour session will provide a brief overview of the impact Quality Improvement has across the continuum of care in today's healthcare environment. Together we will explore the evolving relationship between cost, quality and reimbursement. And finally, our speaker will introduce some basic Quality Improvement concepts with a focus on your role to practice quality improvement.

**Who should attend:** Staff involved in any aspect of quality improvement, quality management in any health care setting.

**Cost:** \$20 per connection – unlimited participants per connection. However, to obtain CE for each participant a roster with all attendee information will need to be submitted within 2 business days of the webcast to [joyce\\_hall@bcbst.com](mailto:joyce_hall@bcbst.com). The form that needs to be completed will be sent out prior to the webcast.

**CPHQ Credit** – 1 (NAHQ applied for)

**About our speaker:** Joyce Hall, RN, CPHQ, CHC, Delegate Oversight Project Manager for BlueCross BlueShield of Tennessee and Secretary/Treasurer for TAHQ, has presented regionally, nationally and internationally on quality improvement topics and is an approved instructor with the National Association of Healthcare Quality (NAHQ) for the NAHQ copyrighted courses: Fundamentals of Healthcare Quality and CPHQ Review Course.

TAHQ mission is to improve healthcare quality and patient safety through development and support of initiatives designed to enhance the effectiveness of healthcare quality professionals.

To learn more about TAHQ visit our home page <http://tahq.org>