

THA
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YEARS

2013 Leadership Summit

Wednesday, October 30

Gaylord Opryland Resort & Convention Center, Nashville, TN



TENNESSEE
Center for Patient Safety

2013 Leadership Summit



**Wednesday,
October 30, 2013**

8:00-8:30am Registration

8:30am Welcome

**8:45-10:15am Keynote:
Seven Pillars for Proactive and
Transparent Patient Safety**
Tim McDonald, MD, JD
Institute for Patient Safety Excellence
University of Illinois-Chicago

Tim McDonald, MD, JD, is co-executive director for the Institute for Patient Safety Excellence at the University of Illinois-Chicago and a nationally recognized expert in safety and risk management. He has practiced pediatric anesthesia for the past 19 years and currently serves as chief of pediatric anesthesiology at the University of Illinois-Chicago. He and his team created a nationally-recognized, pro-patient philosophy known as the Seven Pillars, which includes incident reporting, investigation, disclosure and communication, apology and remediation, system improvement, data tracking and analysis, and education and training.

His approach focuses on robustly reporting patient safety events, near misses and unsafe conditions, with a commitment to communicate within the healthcare team and with patients and their families throughout the therapeutic relationship. Since instituting the Seven Pillars, the University of Illinois Medical Center has seen an overall drop in malpractice premiums by \$22 million and a significant increase in information about where mistakes are occurring and how to fix them.

10:15-10:40am Break/Poster Viewing

**10:40am Promoting a Culture of Safety
with Staff Engagement**

Denise Rohman, BS
Certified Lean Healthcare Black Belt
James H. Quillen
Veterans Affairs Medical Center

The Mountain Home VA Healthcare System (MHVAHCS) recognizes patient safety is critical and, therefore, promotes a culture of safety by engaging staff at all organizational levels. A non-punitive approach to improving patient safety through employee empowerment has resulted in staff feeling more comfortable in reporting safety issues and seeking innovative ways to improve patient care. This presentation will share strategies used to promote open communication and staff engagement, and with emphasis on a team approach to allow employees to take actions which improve system failures and vulnerabilities when an adverse event or close call occurs.

**11:00am Restraint Reduction in the
Medical Critical Care Unit**

Jeanie Myers, RN
University of Tennessee Medical Center

In light of evidence that reveals the use of physical restraints can lead to pressure ulcers, muscle wasting, contractures, depression, and agitation, the Medical Critical Care Unit at University of Tennessee Medical Center (UTMCK) sought to reduce their above-benchmark restraint usage. After assessing current staff awareness, the unit-based team developed a guideline, "Alternatives to Routine use of Restraints in Critical Care," as a resource for staff. By changing the culture of restraint use and providing acceptable alternatives, consistent downward trends in restraint use were observed, leading to a 0% restraint use in the 1st quarter of 2013.

**11:20am The Tennessee Surgical Quality Collaborative:
The Colorectal Bundle Story**

Barbara J. Martin, RN, BSN, MBA, CCRN,
Vanderbilt University Medical Center

Through evidence-based recommendations, the Tennessee Surgical Quality Collaborative (TSQC) identified initiatives to reduce the risk of surgical site infection in colorectal surgery. In 2012, the collaborative undertook implementation of a bundle consisting of four elements across 22 Tennessee

*All registered participants for the Leadership Summit are invited to attend the THA Annual Meeting.
See registration form for details.*

2013 Leadership Summit



hospitals. While preliminary data does not yet demonstrate significance, review of data suggests a correlation between compliance with all or part of the bundle and decreased overall morbidity. Part of the success of this model is attributed to the collaborative approach to quality improvement, which has fostered cooperation among hospitals that have historically competed for market share.

11:40am NAS: Nurse Practitioner Lead Quality Improvement Project
Carla Saunders, BSN, NNP, NNC
Pediatrix Medical Group

Neonatal Abstinence Syndrome (NAS) is reaching epidemic proportions and is becoming an economic burden for the U.S. healthcare system as well as a societal issue. This presentation describes a multidisciplinary treatment approach to NAS that led to clinical improvements, reductions in length of stay, and use of adjunct medications.

12:00pm Lunch

1:00–1:30pm Poster Session

1:30pm Severe Sepsis Updated Guidelines 2013 – Are We All on the Same Page?
Angela Craig, APN, MS, CCNS
Cookeville Regional Medical Center

The prevalence of severe sepsis and septic shock is astounding, as over 700 people die daily in this country. Cookeville Regional Medical Center began its sepsis reduction initiative in 2009. This presentation will focus on the new 2012 national updated sepsis guidelines and describes how the hospital revised its sepsis policies and guidelines to enhance its program success.

Tennessee Nurses Association is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Total contact hours 5.3

1:50pm Developing a Culture of Safety: Fall Prevention Strategies
Yvonne Collier &
Rina Brackett, RN, BSN
Fort Loudon Medical Center

The purpose of this quality improvement project was to create a culture of safety by hardwiring strategies to prevent patient injuries related to falls. Out of this work, several environmental changes were made and additional educational opportunities were established for all hospital staff. As a result, a steady decrease in the number of inpatient falls and falls with injury has been observed since 2011.

2:10-2:40pm Poster Session

2:40pm Journey to Becoming a Safe Sleep Hospital
Brandy Payne, RN, BSN, CPN
East Tennessee Children's Hospital

This presentation focuses on how East Tennessee Children's Hospital (ETCH) implemented a safe sleep project in an effort to increase awareness and understanding of sleep-related infant deaths, while role modeling appropriate safe sleep practices recommended by the American Academy of Pediatrics (AAP). The Safe Sleep Taskforce sought input from diverse facility representatives including staff nurses, physicians, staff educators, marketing, social work, and parents of ETCH patients to overcome barriers and resistance to change.

3:00pm UT at Work Eliminating CAUTI—One Catheter at a Time
Christian Lawson, RN, BSN, MBA
University of Tennessee Medical Center

Reducing urinary catheter (UC) insertions and prevalence of CAUTI across the health system was a major focus of this project. An initiative was implemented by ensuring aseptic techniques, standardized peri-care, and empowering the nursing staff through a nurse-driven discontinuation protocol. Using a multidisciplinary team, LEAN methodology, and a PDSA implementation strategy, catheter insertions have consistently stayed 50% lower than the baseline and continue to decline. This systematic approach, with a multidisciplinary team, has led to improved patient outcomes.

3:20pm Evaluation/Wrap-up

3:30pm Adjourn

Special thanks to planning committee members from Tennessee Nurses Association, Tennessee Association for Healthcare Quality and Tennessee Organization of Nurse Executives.

Leadership Summit Information



HOTEL RESERVATIONS---

The official hotel of the THA Annual Meeting is:
Gaylord Opryland Resort & Convention Center
2800 Opryland Drive
Nashville, TN 37214
615-889-1000 or 877-491-7397

Make your room reservations directly with the hotel and refer to code: *THA* or group name: "2013 Tennessee Hospital Association Annual Meeting." Conference room rate \$190.00 single/double plus tax (resort fee included).

Hotel Online Link:

https://resweb.passkey.com/Resweb.do?mode=welcome_gi_new&groupID=19543240

Deadline for Hotel Reservations is Wednesday, October 9, 2013.

PARKING---

Valet: Valet parking is available for overnight hotel guests at \$28.41 (includes tax) per day to be applied to your room with unlimited in/out privileges. Valet parking for day guests over 2 hrs at \$27.31 (includes tax) per day. Use room key to exit and enter parking lot. Day guests pay each time for in/out of property

Self-parking: Hotel overnight self-parking is available in the hotel parking lot at \$15.30 (includes tax) per day (unlimited in/out privileges). Rate will be applied to your room.

Daily-guests: Self-parking is available at \$15.30 (includes tax) per day (no in/out privileges). Enter parking lot and receive a ticket. Upon exiting, identify yourself as a THA attendee to receive negotiated discount rate.

Handicap Parking:

Guests with a handicapped placard or license plate may use valet parking for the self-parking price.

NO SMOKING PROVISION---

The Gaylord Opryland Resort and Convention Center is a smoke-free hotel. Designated smoking areas are outside the building.

REGISTRATION HOURS---

Wednesday, October 30 7:00 AM - 5:00 PM
Thursday, October 31 7:00 AM - 4:00 PM
Friday, November 1 7:00 AM - 12:00 PM

REGISTRATION GUIDELINES---

All persons attending programs at the THA Annual Meeting must register and wear identification badges.

Complete the registration form and register one of three ways:

- 1. Online:** Credit card payment accepted online only.
Go to: www.tha.com
- 2. Mail:** Registration form and check (payable to THERF) to: THA Annual Meeting
5201 Virginia Way
Brentwood, TN 37027
- 3. FAX:** Registration form to: 615-742-3753 if no payments required.

Registrant will receive the following if cancellation is received in the THA education office no later than 4:00pm CDT prior to Wednesday, October 16, 2013.

Registration fee less \$25 cancellation fee
Refund on special event tickets

Registrant will receive NO refund if cancellation is received in the THA education office AFTER 4:00pm CDT on Wednesday, October 16, 2013.

Registration Questions? Call THA at 615-258-9541, Monday-Friday, 8:00 am until 4:30 pm for additional information. To register on-line, visit the THA website at: www.tha.com.

THA 2013 ANNUAL MEETING REGISTRATION FORM

1. Personal Information (Please Type or Print)

Name of Registrant _____
 Title _____
 Organization/Hospital _____
 Phone# (_____) _____
 FAX# (_____) _____
 Mailing Address _____
 City _____ State _____ Zip _____
 Email _____
 ACHE Status: ___ Member ___ Fellow ___ Student Associate
 Guest Name _____

2. THA General Registration NC _____

Which THA Education Session Do You Plan To Attend? (Free)
 ___ Opening General Assembly – Thursday – Eric Alexander
 ___ Leadership & Trustee Education – John Bluford
 ___ THA Education Session – Thursday – Lowell Catlett, PhD
 ___ Exhibit Show Lunch – Thursday (Free)
 ___ THA Education Session – Friday – Dave deBronkart

3. Special Event Pre-registration Required

Leadership Summit \$ 125 _____
 ACHE Category 1 \$ 350 _____
 ACHE Breakfast \$ 100 _____
 Membership Luncheon \$ 60 _____
 SECTION 3 SPECIAL EVENTS SUB-TOTAL \$ _____

Please check if you need special assistance.

4. Allied & Affiliate Groups

A. Council on Volunteers
 Member (Includes lunch, does not include Friday THA Membership Luncheon) \$ 90 _____
 Member (Includes Wednesday dinner) \$180 _____
 Member (Wednesday dinner only) \$120 _____
 Member (Wednesday meeting only) \$ 50 _____
 C. Tennessee Association for Healthcare Quality
 Member with Leadership Summit \$215 _____
 Non-member with Leadership Summit \$315 _____
 Member without Leadership Summit \$ 90 _____
 Non-member without Leadership Summit \$190 _____
 D. Tennessee Health Care Executive Assistants
 Member (Includes all THCEA meals) \$195 _____
 Non-member (Includes all THCEA meals) \$245 _____
 Member (Thursday only) \$100 _____
 Non-member (Thursday only) \$125 _____

ALLIED AND AFFILIATE GROUPS CONTINUED

E. Tennessee Healthcare Volunteer Professionals
 Member (Includes lunch and breaks) \$160 _____
 Non-member (Includes lunch and breaks) \$200 _____
 F. Tennessee Hospital Engineers Association
 Member (Includes meals and breaks) \$110 _____
 Non-member (Includes meals and breaks) \$135 _____
 Member (Wednesday only) \$ 50 _____
 Non-member (Wednesday only) \$ 60 _____
 Member (Thursday only) \$ 50 _____
 Non-member (Thursday only) \$ 60 _____
 Member (Friday only) \$ 50 _____
 Non-member (Friday only) \$ 60 _____
 G. Tennessee Organization of Nurse Executives
 Member \$ 99 _____
 Leadership Summit & TONE combined \$175 _____
 H. Tennessee Pastoral Care Association
 Member \$ 35 _____
 Non-member \$ 50 _____
 I. Tennessee Society for Healthcare Consumer Advocacy
 Member \$150 _____
 Non-member \$200 _____
 J. Tennessee Society for Healthcare Marketing and Public Relations
 Member: Annual Conference & Prism Awards Dinner \$250 _____
 Prism Awards Dinner only \$ 75 _____
 Non-member:
 Annual Conference & Prism Awards Dinner \$295 _____
 Prism Awards Dinner only \$ 90 _____
 K. Tennessee Society for Healthcare Materials Managers
 Member (Includes Wednesday dinner) NC _____

SECTION 4 ALLIED & AFFILIATE GROUP
 SUB-TOTAL \$ _____

(Please add sub-totals from sections 3 & 4)

REGISTRATION FEES TOTAL \$ _____

PAYMENT METHOD

1. ___ Enclosed is my check made payable to THERF
2. ___ Credit card on-line only (Mastercard or Visa)
3. ___ Fax registration form to 615-742-3753

Payment must accompany registration form. If no payment required, registration may be faxed to: 615-742-3753.

OR

Register on-line at www.tha.com

Registration Questions? Call THA at 615-258-9541, Monday-Friday, 8:00 am until 4:30 pm for additional information. To register on-line visit the THA website at: www.tha.com